
International Domestic Placement Group

www.DomesticPlacementGroup.com

Employer Relations

Once hired:

If an unruly child is disrespectful, ask for a Private Word. 'I'm so sorry to tell you this, sir, but the children are behaving very rude and insulting towards me. I'm sorry sir, but I am not prepared to deal with this at any cost.' If it is dismissed or taken lightly, you must give your notice and be truthful that it is because you cannot tolerate the way you are treated. If things change once you've resigned, you can always stay on.

How do you ask for something? You must have - a rapport = a communication tool, and a reason = knowledge of the house/ family/ area of need. This cannot be done at the beginning of the job... you must learn their ways and reasons before you change the rules!

** When confronted with situations between Mr & Mrs Lee, you must not get involved. 'Not to my knowledge, ma'am'. 1. If you say 'YES', you and Mr. Lee are in trouble. 2. If you say 'NO', you are lying. Never come between a Husband and Wife. When asked to decide/ break a tie/ deadlock/ give an opinion: look at them, with a twinkle in your eyes and say 'I think you are both right!'

Butler/ HM/ EM is the middle person between the employer and the staff - especially for employers who don't know how to treat/ manage staff.

Relations: poor communications are when the staff only converse with the guest/ employer and not each other. Replace the 'guest/ employer' with the butler and the whole group works as a team rather than on their own. The butler/ HM/ EM sees all the B. S. that goes on between the staff members - better you than the employer! Staff may resent your position with the employer.

Prior to an event/ party, you can advise your employer as to what she wore last year at the same function and the most recent events as well. 'Oh really, Ma'am, this one? Right, ma'am.' Is there something wrong with this one, Weedon?' 'Well, if you think of xx, xx, xx, but, do as you think is fit

'Um, sir, if I may say so, your blue looks perfect with that suit.' 'Not this one, Watson?' 'That one is great with your gray suit - the blue tie is stunning with this suit.'

BBB = Baffle them with Butler Bullshit!

If it's good enough for Buckingham (or any other) Palace, it is good enough for Mr. Joe NewMoney!

'I do apologize sir, this is the way they taught us at the Palace.'